

# FAQ Module for ECWZ ASP Cart v1.x

Thank you for purchasing the FAQ module v1.x for ECWZ Classic ASP Cart v1.x.

FAQ (Frequently Asked Questions) Module is a module that allows store owner to setup and manage this FAQ list from the ECWZ management section.

This documentation contains installation instruction and Operational manual for you to install and operate with the FAQ module.

Note: Only the active FAQ will be viewable by the public. And all FAQ's will be sorted based on the FAQ date.

## **Installation Instruction:**

### **1. Unzip the FAQ v1.x.zip and upload the unzipped files to the web server.**

After you have downloaded the FAQ v1.x.zip file from ECWZ.net, you will need to unzip this set of file into your local hard-drive. Here are the folder lists after the decompression of the zip file:

- a. /admin
- b. /images
- c. /store
- d. /template

Upload all the contents to the root of your site using any protocol you want (we recommend FTP protocol here). If you plan to put your store under your domain <http://www.mystore.com>, then you must upload all the files into the web root folder of mystore.com.

Note: If you have purchased any of the skin template set, then the skin template set should include the skin files for this module already. If your skin file set does not include files for this module, contact us at ECWZ.NET and we will email you a set of the files for the skins you have purchased.

### **2. Executing the sql.txt file to install the module into your store.**

After uploading files into your web root, you need to execute the SQL statements in the sql.txt file in order to install the modules into your online store. You can use any text editor to open the SQL.txt file and execute those statements with any kind of database management tool. Keep in mind that some DB Management tool might have problem executing the "GO" keyword. If that's the case, you might have to execute these statements one by one.

### 3. Recreate your language profile.

After you run the SQL statements, there will be new entries for the language text stored into your textlayertbl table. In order for your online store to load these new languages text, you will need to log into the back-end admin of your store -> Store Configuration -> Edit Language -> and click on the Process button to recreate the text layer file (Feel free to edit the text information for this module).

### 4. Back-end Configuration for FAQ module.

#### 4-1. module\_faq.asp

**a. List Mode:** When list mode is set to on, this module will show up under the middle section of the left navigation (information navigation.). When it is set to off, it will now show up under the left navigation. However, you can create hyperlink through out your online store and link visitors to your FAQ page (use the URL listed at the URL section of this page).

**b. FAQ Management:** By click on the Go button, you will be redirected to the FAQ management page.

**c. URL:** This is the URL you want to use to create hyperlink through your online stores and allow them to redirect users to your FAQ page.

#### 4-2. listfaq.asp

For listfaq.asp, it lists the list of FAQ you currently have in your system. You will be able to see the FAQ question (headline), FAQ inserted date, and FAQ status (whether if they are enabled or disabled. You will have the option to delete, add new FAQ, or edit the existing FAQ.

#### 4-3. addFAQ.asp

In addFAQ.asp, at this page, you will be able to add/delete/edit FAQ's for your FAQ list.

**a. FAQ Status:** This is where you enable/disable the FAQ. Once an FAQ is disabled, it will not be display in the online store page.

**b. FAQ Date:** FAQ list are sorted by the FAQ date with the latest FAQ showing up on the top of the FAQ question list.

**c. FAQ Headline:** FAQ headline is the actual FAQ question.

**d. FAQ Content:** FAQ content contains the actual FAQ contents. You can insert HTML code in the box.

## **5. License Information.**

For any questions in regards to the open-source license of this module, please contact ECWZ.NET for the licensing information.

## **6. Support Issue**

For any support request/issue, please visit ECWZ, Inc's support page at <http://www.ecwz.net/corporate/support.asp>